



Dear Customer,

Here are some facts about our Return for Repair program.

Why Repair a Control:

- Often times a part is discontinued or on long delay from the manufacturer, when this happens consumers have limited options, you can wait for the control to be in stock or possibly replace the appliance. ***Returning a control for repair often may be a faster, lower cost option which saves the cost of purchasing a new appliance.***

We've Engineered Solutions That Work For You. Every control is subject to a thorough review by our electrical engineers:

- A highly detail repair and test procedure is developed for every control.
- All controls are restored back to the original manufacturer specification and full functionality.
- Each control is enhanced with the latest technical upgrades.
- Every control goes through a full functional test before leaving our facilities.
- We are an ISO 9001-2008 certified company, every process and procedure is audited by an outside agency each year to ensure we maintain a consistent level of quality throughout our organization.

Our Guarantee:

- We stand behind our work, all controls have a full 6 month warranty.
- Fast Turnaround, often repaired and sent back within 48 hours.

The Environment:

CoreCentric is committed to preserving the environment – we're programmed to **think green** at every stage of our processes. CoreCentric utilizes certified recyclers to ensure every part that cannot be repaired is recycled.

Utilizing our repair service helps extend the life of your appliance and keeps appliances out of landfills.

www.corecentricsolutions.com